

**ST. ANDREW'S C. OF E. PRIMARY SCHOOL**



**Separated Parents Policy**

**Growing and Learning Together with God**

**Approved by:**

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February 2026

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February 2028

*'There is no difference between the one who plants and the one who waters. God will reward each one according to the work each has done.'*

1 Corinthians 3:8

Research and experience have shown that separated parents can work well together in the best interests of their children and together can play a role in their children's education. However, some parents become estranged and do not work together or in the best interests of their children, especially in the initial stages of their separation. This is very often traumatic for any child concerned and personal family problems can have an impact on both the children and the schools the children attend.

At St. Andrew's our main aim is to promote the best interests of the child, working in partnership with all parents unless otherwise directed by a court order.

This policy attempts to minimise any impact, clarify to all parties what is expected from separated parents and what can be expected from the school/staff. It has been written in conjunction with guidance from Hillingdon Local Authority.

### **Who has 'Parental Responsibility'? (The Children Act 1989)**

The definition of a parent for school purposes is much wider than for any other situation. The Education Act 1996 defines a parent as:

- All natural parents, including those that are not married;
- Any person who has parental responsibility but is not a natural parent, (e.g. a legally appointed guardian or the Local Authority name in a Care Order);
- Any person who has the care of a child, (i.e. a person with whom the child resides and who looks after the child irrespective of the relationship)

Having parental responsibility means assuming all the rights, duties, powers, responsibilities and authority that a parent of a child has by law. People other than a child's natural parents can acquire parental responsibility through:

- Being granted a Residence Order
- Being appointed a Guardian
- Being named in an Emergency Protection Order (although parental responsibility in such a case is limited to taking reasonable steps to safeguard or promote the child's welfare)
- Adopting a child

A child's birth mother (the person who carried the child) has parental responsibility unless it has been removed by an adoption order or a parental order following surrogacy.

If a child's father and mother were married to each other at the time of the child's birth, they each have parental responsibility. If the parents were not married to each other at that time, the child's father can gain parental responsibility through the following means:

- By registering the child's birth jointly with the mother
- By subsequently marrying the child's mother
- Through a 'parental responsibility agreement' between him and the child's mother that is registered with the court
- By obtaining a court order for parental responsibility

### **What does having 'care of a child' mean?**

Having care of a child or young person means that a person who the child lives with and who looks after the child, irrespective of their relationship with the child, is considered to be a parent in education law.

This could be shown by:

- Interaction with the school – attending meetings, making phone calls, being on the school's record as being involved (in whatever capacity), etc.
- Residence with the child where, for all intents and purposes, the person is part of the family, a man or woman married to a parent of a child.

Questions to consider when deciding if a person has care of a child:

- Are they listed on school records?
- Does the school have contact details for them?
- Do they meet with teachers/attend parents' evenings?
- Have they been involved with the measures designed to improve attendance?
- Do they contact the school on behalf of the child when s/he is ill?
- Do they live with the child?
- How long has the school known of them being connected with the child?
- Does the adult bring/collect the child to/from school?
- Is the adult married to the parent of the child?

It would not be appropriate to assume that someone having a 'casual' relationship with the parent of a child necessarily has 'care of the child' unless we have cause to believe the person has some involvement with the child's life – living with the child could be a determining factor as could the other examples outlined above.

**It is therefore, those adults who are having significant input in a child's life who can be classified as 'parent', having 'parental responsibility' or who have 'care of a child'.**

Parents as defined above are entitled to share in the decisions that are made about their child and to be treated equally by schools. In particular, these entitlements include:

- Appealing against admission decisions
- Completing Ofsted, CSI and school-based questionnaires
- Participating in any suspension or exclusion procedure
- Attendance at parent meetings/school events
- Having access to school events, school photographs relating to their child and information about school trips

The Governing Body recognises that while the parents of some pupils may be separated, they are entitled to the above and this entitlement cannot be restricted without a specific court order. In particular, the school does not have the power to act on the request of one parent to restrict another.

The information provided to the school when the child was enrolled will be presumed to be correct unless a court order or original birth certificate proving otherwise is provided to the school. Similarly, the information provided on the address or addresses where the child resides will be presumed to be correct unless a court order proving otherwise is provided to the school.

## **Court Orders**

Where a court order is in place, a copy should be provided to school as soon as possible, where it will be kept on file and relevant staff members informed. School will comply with any relevant part of the order unless there are any safeguarding concerns, whereby the DSL will follow safeguarding procedures as outlined in the Child Protection and Safeguarding Policy.

Upon receipt of any court order restricting access to a parent, the school retains the right to consult the Local Authority before taking immediate action. The school is only obliged to comply with an order if it is properly notified and has received a copy for its files, and only to the extent that it relates to the school. In the event that the school is not informed of the existence of such an order, neither parents will have rights superior to the other. Only a Court Order stating the arrangements is deemed to be valid; letter from a solicitor is not sufficient.

If a parent tries to convene an order, parents will be reminded of our duty to comply with a written order and encourage parents to seek legal advice if necessary.

## **Administration**

It is the responsibility of the parents to inform St. Andrew's CofE Primary School when there is a change in family circumstances. The school needs to be kept up to date with contact details, arrangements for collecting children and emergencies.

- Parents of children joining the school are required to bring in their child's birth certificate. This ensures children are joining the correct year group and also helps the school ascertain who has parental responsibility
- The parent with residency is required to provide details of all persons with parental responsibility on the child's data sheet. These details include names, addresses, telephone numbers, and email. Parents are requested to update this information regularly using the Arbor App. *Where the school already has the name and contact details of separated parents, each parent will be requested to update this information using the Arbor App.*
- In cases where only one parent has signed the acceptance of a place and we hold no other details of other persons with parental responsibility, the other parent will not automatically be consulted or receive information relating to their son/daughter. *Should the un-named parent seek information or access to his/her child, the school will always inform the main carer of this and ensure no court order is in place preventing this. For the avoidance of doubt, we will seek written confirmation from the main carer. Proof of identity of the non-resident parent will always be required in these cases.*

We encourage parents to tell us at an early stage if there is a change in family circumstances. Whenever possible, staff will be informed of such changes so that suitable support can be offered. We will, however, recognise the sensitivity of some situations and maintain the level of confidentiality requested by parents as far as possible.

## **School Communication**

St. Andrew's CofE Primary School fully recognises its responsibilities, and it is our sole wish to promote the best interests of the child, working in partnership with all parents.

We recognise that, while the parents of some pupils may be divorced or separated, both have a right to be informed of, and involved in, their child's education. However, we expect that parents, whatever the nature of their separation, will do all they can to communicate with each other and

share information from and for the school, for the benefit of their child. It is assumed that the parent with whom the child principally resides will keep the other parent informed.

- St. Andrew's will maintain an open-door policy with all parents. An appropriate member of staff (class teacher, senior leadership team and/or SENDCo) will be available by appointment to discuss any issues or concerns separated parents may have in relation to their child or children at the school.
- Parents will be encouraged to resolve any issues around estrangement, contact and access to information without involving the school directly. *Issues of estrangement are civil/private law matters and St. Andrew's CofE Primary School cannot be involved in providing mediation, helping an estranged parent to communicate with their child or children, or using the school premises for purposes of contact.*
- In the event that parents are unable to agree with one another on decisions regarding their child's educational programme, including but not limited to placement, participation in extracurricular activities, and consent to evaluation and services, the school will arrange a meeting with all parents (preferably together or separately if required) to attempt to assist the parents to resolve the situation. If it cannot be resolved, the school may refer the matter to the relevant department of the Local Authority or advise parents that they should seek legal advice.
- **Newsletters and general school updates** will be sent to all parents via Arbor and Class Dojo. These updates will contain all the main events within school, including productions, sports days, parent's evenings, class trips, etc. We would expect parents to communicate these messages to each other as and when appropriate or to arrange with the school to ensure they are on the circulation list. This information may also be available on the school website.
- We will hold twice yearly **parent consultation evenings**. We would expect parents to communicate with each other regarding these arrangements. St Andrew's will consider separate appointments but by prior agreement only or when a court order is in place restricting contact between both parents.
- We expect that parents should liaise and communicate directly with each other in matters such as ordering of school photographs, tickets for performances and other instances.
- We expect that parents should liaise and communicate directly with each other in matters such as payment for school dinners, trips, Wraparound Care and extra-curricular clubs. Parents must inform the office of who to contact should any queries arise.
- A parent, as defined in this policy, has the right to receive **progress reports** and review pupil record of their children. If the parents are separated or divorced, unless otherwise arranged, one report will be sent home with the child. A second report is available for collection from the school office on request. The office will send the second report to the non-resident parent if that parent sends a written request and a stamped addressed envelope. Alternatively, an electronic copy can be emailed via Arbor following a written request.

The interests of the child will always be paramount when deciding whether to accommodate a request from an estranged parent. We recognise that a Court Order can restrict a parent in having contact/access to information and we may be bound by this. In this situation, we may consult the Local Authority to obtain advice if there is a safeguarding concern.

In any event whereby the parents being estranged is appearing to impact upon the health, wellbeing and safety of a child, the matter will be referred to the Local Authority for advice.

### **Collecting a child from school**

St. Andrew's CofE Primary School will follow the standard agreed procedure for the release of a child or children:

- Parents complete the 'Consent for a child to be collected from school' electronic form annually. This records who has been authorised by the parent to collect their child.
- Changes and updates to the 'Consent for a child to be collected from school' form can be made throughout the year by completing the form again or contacting the school office.
- Staff will release children to named adults on the 'Consent for a child to be collected from school' form only.
- In the case of separated parents, St. Andrew's will release a child or children to a parent in accordance with any specific arrangements notified to the school in writing.

If one parent seeks to remove the child from school in contravention of the notified arrangements, and the parent to whom the child would normally be released has not consented, the following steps will be followed:

- The Head Teacher or a member of the Senior Leadership Team (SLT) will meet with the parent seeking to collect/remove the child and, in his/her presence, telephone the parent to whom the child would normally be released and explain the request.
- If the parent to whom the child would normally be released agrees, the child may be released and the records will reflect that the permission was granted verbally.
- If the parent does not agree they would be informed that the school cannot legally withhold the child from the other parent and therefore, the school will release the child to the parent.
- In the event that the parent to whom the child would normally be released to cannot be reached, the Head Teacher or SLT member dealing with the issue may make a decision based upon all relevant information available to them.
- The Head Teacher or SLT member may have to refuse permission if agreement/consent cannot be obtained and may need to take advice before a child or children are collected/released.
- If there is a Court Order restricting contact or it is in contravention of any access agreement, the child or children will not be released into their care and the other parent advised to take the necessary action which does not involve the school.
- During any discussion or communications with parents, the child or children will be supervised by an appropriate member of school staff in a separate room.
- Following this, clarity about future arrangements will be sought from parents.
- In circumstances where there is a belief that a possible abduction of the child may occur or if the parent is disruptive, the police should be notified immediately and the Local Authority notified.

### **Management of the Policy**

The Head Teacher and Designated Safeguarding Leads (DSLs) will familiarise themselves with this policy and ensure all Staff, Governors and Volunteers are aware of the procedures to follow should the need occur.

This policy will be made available to parents and published on the school website.

The policy must be read in conjunction with the following:

- Consent for a child to be collected from school form
- Admissions policy
- Child Protection and Safeguarding Policy
- [Hillingdon Protocol on Parental Responsibility and School Access](#)
- [Understanding and dealing with issues relating to parental responsibility](#)